

# Clover Imaging Group

## PROGRAM TERMS

**Last Modified:** January 29<sup>th</sup>, 2024

Please read the following Program terms (the “Terms”). You must accept the Terms in order to register for the Clover Imaging Group Recycling Program (the “Program”).

You hereby confirm that you are an authorized representative of the entity you are enrolling in the Program (the “Participant”) and are authorized to enroll the Participant and agree to the Program terms on its behalf. Participation in the Program is subject to the following Terms, which may be updated from time to time at the sole discretion of Clover Imaging Group. By registering for the Program, You acknowledge that you have read these Terms and that Participant agrees to be bound and abide by these Terms, our Privacy Policy and our Terms and Conditions, found at <http://cloverenvironmental.ca> incorporated herein by reference. Should Participant object to any term or condition of these Terms, any guideline, or any subsequent modification thereto, Participant’s only recourse is to immediately discontinue participating in the Program.

1. Credit in The Program will be awarded by Clover Imaging Group to Participant and credited to its account based upon the values established by Clover Imaging Group for qualifying products (herein referred to as "Products"). Clover Imaging Group, in its sole discretion, will determine, at any point in time, which types of Products are qualifying, the credit assigned to the various types of Products, and the monetary equivalent value of each credit awarded under the Program. Clover Imaging Group may change, at any point in time and without prior notice to the Participant, the credit assigned to the various types of Products, the designation of which types of Products qualify, and the monetary value of each credit in the Program. Product values can be found at <http://cloverenvironmental.ca>.
2. Do not send any item other than items listed on the qualifying Products found on <http://cloverenvironmental.ca>. Clover Imaging Group will not issue credits for non-qualifying Products and will not return any Products or other items shipped not listed on the qualifying list of Products, as updated from time to time. Products that are on the Buyback List but are damaged at the time of proClover Imaging Grouping are considered non-qualifying. Products that are shipped to the Company are not eligible for return.
3. Clover Imaging Group reserves the right to cancel an account, charge a fee, or deduct a recycling fee from your proceeds for non-qualifying product. These fees can be updated anytime at the sole discretion of Clover Imaging Group to cover the cost of services. The current fees are as follows:
  - \$0.50 per non-qualifying inkjet cartridge or ribbon
  - \$3.00 per non-qualifying toner cartridge
  - \$3.00 per non-qualifying toner tube, toner bottle or toner tank
  - \$3.00 per non-qualifying printer components
  - \$3.00 per non-qualifying cellphone or small electronic

4. If you are using a box that contains a prepaid shipping label from the Company, or have downloaded a prepaid shipping label from the website, the Company reserves the right to deduct \$12.00 per box if it contains less than the minimum number of Products per box. The minimum number of Products to ship per box is as follows:
  - 20 pounds of items consisting of empty ink and toner cartridges, used fusers or
  - 20 items consisting of empty ink and toner cartridges, used fusers.
- The Company reserves the right to charge \$6.00 for recycling boxes provided by Company to you that remain unreturned after a period of 1 year. If the Company is picking up pallets of Product at its expense, the Company reserves the right to deduct all freight charges from shipments that contain less than 5 pallets and/or less than 50 Products per pallet.
5. Participant must designate a coordinator (the "Coordinator") to participate in The Program. Participant's account and credits may be acClover Imaging Grouped only by means of the username and password of the Coordinator designated for the Participant's account. Clover Imaging Group shall be entitled to rely absolutely and conclusively on all transactions undertaken by means of the username and password of the Participant's Coordinator and all such transactions shall be binding on the Participant. Recycling accounts will remain active as long as Clover Imaging Group receives at least one (1) Product from Participant in the latest 12-month period. If Participant does not send at least one Product to Clover Imaging Group within any 12-month period then Clover Imaging Group has the option to pay Participant the remaining balance in the account and to close Participant's account.
6. Product Eligibility – Clover Imaging Group shall determine, in its sole discretion, which products are eligible for purchase and/or recycling. Clover Imaging Group may terminate the eligibility of certain Products at any time without advance notice, but such termination will not affect any Products for which a Participant has already been credited.
7. Participant shall be entitled to payment when the value of Participant's account reaches Fifty dollars (\$50.00). Payment will be made by check, at which time Participant's account will be reset at zero. Lost or stolen checks that have been cashed will not be reissued. Participant is responsible for taxes, charges or other liabilities related to or resulting from participation in the Program.
8. Condition Defined – The value of the Product varies based on age, condition, features and demand for that particular Product. Product condition is determined by Clover Imaging Group, in its sole discretion, when it receives and inspects the Product(s).
9. Clover Imaging Group may specify additional provisions pertaining to the Program, including descriptions and details of the Program, throughout this website, and Participant shall be bound by all such additional provisions, descriptions and details; provided, however, that if these Terms conflict with any of the Terms in this Agreement, these Terms shall govern.
10. Clover Imaging Group may change these Terms at any time without prior notice and Participant will be bound by all such changes as of the date they appear on this website.
11. Either party, without notice, may terminate this Agreement at any time for any reason at which time any unpaid balance will be paid out.

12. Indemnification –Participant agrees to indemnify and hold Clover Imaging Group harmless from any claim or demand, including reasonable attorney fees, made by any third party arising out of, or related to, Participant’s violation of these Terms or violation of any law, regulation or third-party right.
13. Questions and Suggestions – If Participant has any questions or suggestions about the Program, please contact us by mail at:

Clover Imaging Group  
4200 Columbus Street  
Ottawa, IL 61350

General Information – These Terms constitute the entire agreement between Participant and Clover Imaging Group and govern Participant’s use of the Services, superseding any prior agreements between Participant and Clover Imaging Group. These Terms and the relationship between Participant and Clover Imaging Group shall be governed by the laws of the State of Illinois without regard to its conflict of law provisions. Any failure of Clover Imaging Group to exercise or enforce any right or provision of the Terms shall not constitute a waiver of such right or provision. If any provision of these Terms is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties’ intentions as reflected in the provision, and the other provisions of these Terms remain in full force and effect. Participant agrees that, regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the Services or these Terms must be filed within one (1) year after such claim or cause of action arose or be forever barred.